

CAN THE PROBLEM BE RESOLVED THROUGH GROUP LESSONS?

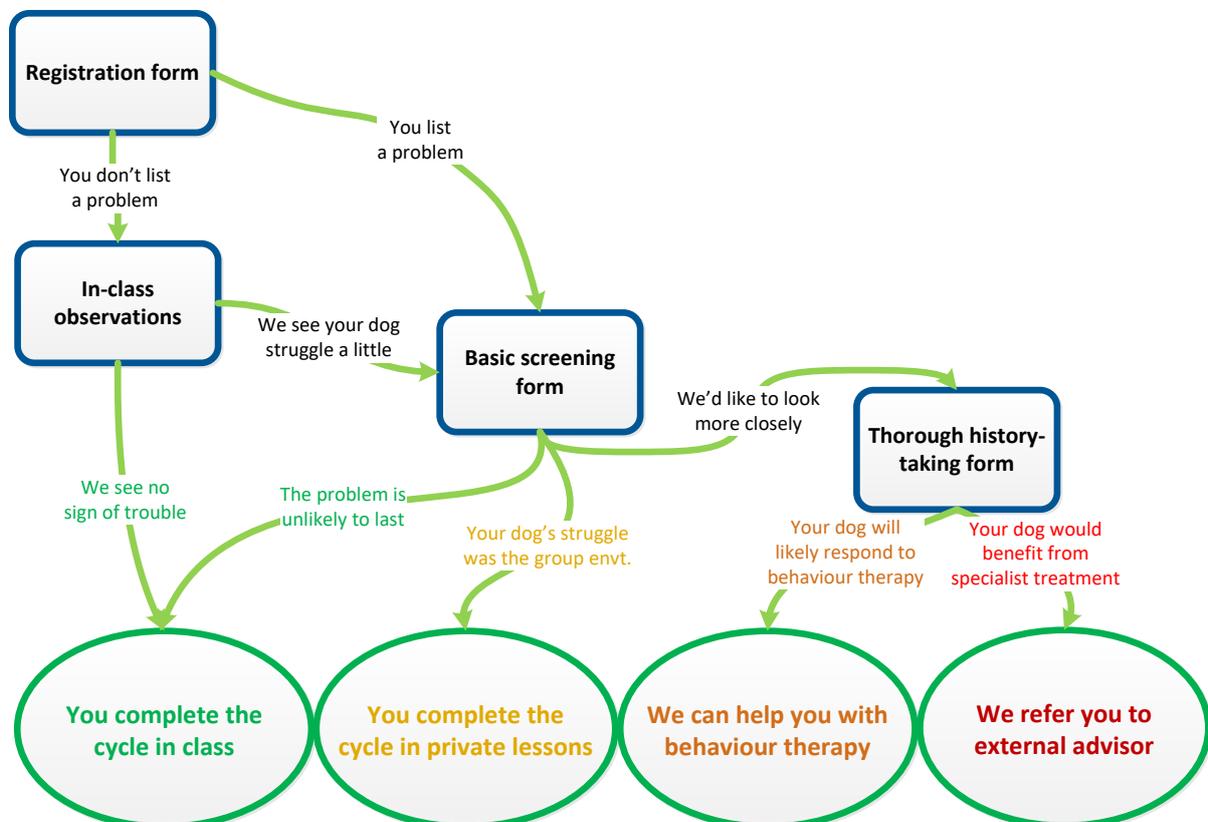
Not every dog can relax and focus in a group environment. Some find it so hard that it gets in the way of learning. When they're not coping, they may show signs of overexcitement, fear, aggression or frustration during class.

If we see your dog struggle in class, we will ask you for more information so we can help you reach your training goals in the safest and most effective way.

Similarly, some behaviour problems go beyond the realm of *standard education* and involve *abnormal behaviour* instead. Such problems require a one-on-one approach. These typically include emotional regulation problems like aggression, fear or over-excitement.

SCREENING PROCESS

The diagram shows you the decisions we take to steer your dog in the best learning direction



PRIVATE TRAINING OR BEHAVIOUR THERAPY

The process involves:

- An intake (a two-hour in-house evaluation and advice session for behaviour therapy)
- A training plan: training goals, behaviour findings, specific training approach and management tips.
- 4x short practical sessions

You will receive a visual document explaining the costs, appointment times, and other important details on request.

REFERRAL

After the evaluation, we may conclude that your dog would benefit from specialist help. In these cases, we refer you to the right colleague. This could be a play therapist, a vet behaviourist, or a trainer-walker.

No matter what route you follows, we look forward to being of service to you and your dog.

Laure-Anne and the OhMyDog! team